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- (c) In determining whether a deposit will be required or waived, the following criteria will be considered:
  - Previous payment history with the Cooperative or an acceptable letter of credit from another utility evidencing a reliable payment history.
  - 2. Whether the member has an established income, line of credit, or can provide financial statements or other documentation indicating credit assurance adequacy.
  - 3. Whether the member owns property in the area.
  - Whether the member has filed bankruptcy proceedings within the last seven years.
  - 5. Whether an existing member with acceptable payment record is willing to sign as a guarantor for an amount equal to the required deposit.
- (d) If a deposit is held longer than eighteen (18) months, the deposit will be recalculated at the member's request based on the member's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential member or ten percent for a nonresidential member, the Cooperative may collect any underpayment and shall refund any overpayment by check or credit to the member's bill. No refund will be made if the member's bill is delinquent at the time of the recalculation.
- (e) Interest will be paid on all sums held on deposit at the rate of 6 percent annually beginning on the date of deposit. The interest accrued shall be applied as a credit to the member's bill or paid to the member on an annual basis. If interest is paid or credited to the member's bill prior to twelve (12) months from date of deposit, the payment or credit shall be on a prorated basis. c2/17/11

# POINT OF DELIVERY

The point of delivery is the point, as designated by the Cooperative on members' premises where current is to be delivered to building or premises, namely the meter. All wiring and equipment beyond the member of delivery shall be maintained by the member delivery shall be maintained by the member. **EFFECTIVE** 

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### CONSUMER'S WIRING

MEADE COUNTY RURAL ELECTRIC COOPERATIVE CORPORATION

All wiring of members must conform to the Cooperative's requirements and accepted modern standards as set forth by the National Electric Code and the National Electric Safety Code.

#### INSPECTION

The Cooperative shall inspect any installations before electricity is introduced or at any later time and reserves the right to reject any wiring or appliances not in accordance with the Cooperative's standards; but such inspection or failure to inspect or reject shall not render the Cooperative liable or responsible for any loss or damage resulting from defects in the installation, wiring, or appliances, or from violation of Cooperative's rules, or from accidents which may occur upon members' premises.

The inspection shall be performed by an inspector certified by the Kentucky Department of Housing, Building and Construction or inspected by someone designated by a local government unit as prescribed by state law. Charges for this service shall be paid to the Cooperative and reimbursed in total to that inspector with the Cooperative retaining none of those funds for inspection.

#### RIGHT OF ACCESS

The Cooperative's identified employees shall have access to members premises at all reasonable times for the purpose of reading meters, testing, repairing, removing, or exchanging any or all equipment belonging to the Cooperative.

# CONSUMER'S RESPONSIBILITY FOR COOPERATIVE'S PROPERTY

All meters, service connections and other equipment furnished by the Cooperative shall be, and remain, the property of the Cooperative. The member shall exercise proper care to protect the property of the Cooperative on its premises; and in the event of loss or damage to Cooperative's property arising from neglect of member to cost of the necessary repairs or replacements shall be particular member.

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#### BILLING

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Bills will be rendered and mailed monthly. All bills shall be paid each month on or before the payment due date spower and the spower of the spower of the spower of the section 9 (1)

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offices of the Cooperative or its regular authorized agencies. Failure to receive the bill will not release the consumer from payment obligations. All bills paid on or before the payment due date shown shall be payable at the net rate (all bills paid after the payment due date shown shall be at the gross rate, the gross rate being 10% higher, additional penalty charges shall not be assessed on unpaid penalty charges). All remittances, by mail for the net amount shown, shall be received in the Cooperative's offices on or before the payment due date shown on the bill. The gross amount shown on the bill shall apply to all bills received in the Cooperative's offices after the payment due date shown. Should bills not be paid as set forth above, the Cooperative may at anytime thereafter, on ten (10) days separate, written notice to the consumer, and 27 days after the mailing date of the original bill, discontinue service. See also "Discontinuance of Service."

#### METER READING

Members receiving service and reading their own meters will be required to furnish the Cooperative with a reading of each meter on the form furnished by the Cooperative, on such dates as designated on the form furnished. When a member fails to send a meter reading card as required, the bill will be estimated for that month based on his previous use. When a member fails to supply the Cooperative with such readings for three (3) consecutive meter reading dates, the Cooperative will have its authorized representative read the member's meter and a service charge of twenty-five dollars (\$25.00) will be made for the additional service. The service charge will be added to the member's account and will be due and payable upon notice of said charge. In the event it is found that an error has been made in estimating the electric bill or in the reading of the meter, the bill shall be computed and adjusted to the correct meter reading obtained by the Cooperative.

# SPECIAL CHARGES

Special charges shall be applied uniformly throughout the area served by the Cooperative.

These special charges include the following:

(a) Connection Charge. A connection charge of \$25.00 will be assessed for a new service connection or seasonal connection.

PUBLIC SERVICE COMMISSION (b) Reconnect Charge. A reconnect charge of \$25.00 will be passed to reconnect a service which has been terminated for nonpayment of 東京電子 violation of the Cooperative's rules or Commission regulations.

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- (c) Termination or Field Collection Charge. A charge of \$25.00 will be assessed when a Cooperative representative makes a trip to the premises of a member for the purpose of terminating service. The charge will be assessed if the Cooperative representative actually terminates service or if, in the course of the trip, the member pays the delinquent bill to avoid termination. The charge will also be made if the Cooperative representative agrees to delay termination based on the member's agreement to pay the delinquent bill by a specific date.
- (d) Special Meter Reading Charge. A \$25.00 charge will be assessed when a member requests that a meter be reread, and the second reading shows the original reading was correct. No charge shall be assessed if the original reading was incorrect. This charge may also be assessed when a member who reads his own meter fails to read the meter for three (3) consecutive months, and it is necessary for a Cooperative representative to make a trip to read the meter. See "Meter Reading."
- (e) Meter Resetting Charge. A charge of \$25.00 will be assessed for resetting a meter if the meter has been removed at the member's request.
- (f) Meter Test Charge. A \$25.00 charge will be assessed if a member requests the meter be tested pursuant to Section 18 of 807 KAR 5:006 (Kentucky Public Service Commission Rules and Regulations), and the tests show the meter is not more than two percent (2%) fast. No charge shall be made if the test shows the meter is more than two percent (2%) fast.
- (g) Returned Check Charge. A returned check charge of \$14.00 will be assessed if a check accepted for payment of a Cooperative bill is not honored by the member's financial institution. See "Returned Checks."
  - (h) Late Payment Penalty. See "Billing."

(i) After Hours Charge. A service charge fee of forty-five dollars (\$45.00) will be charged for all installations and reconnections after normal working hours.

(j) Temporary Service. Members requiring temporary service will be required to pay a charge of \$60.00 for connecting and disconnecting incidental to the supplying and removing of service. In addition to this, a deposit may be required to cover estimated consumption of electricity. Both fees will be paid in advance. Any balance remaining from the deposit at the end of temporary service will be refunded. This rule applies to carnivals, fairs, construction contractors and the like. Temporary Service COMMISSION shall not exceed 120 days unless an extension is given by authorities COMMISSION Cooperative personnel.

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# CLASSIFICATION OF SERVICE

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(k) Regular Meter Pole or Trailer Service. A service charge of \$35.00 will be made for use of a pole to be utilized by the member as a regular meter pole or trailer service. This pole remains the property of the Cooperative. It will be the responsibility of the member to have the pole wired and inspected. See "Inspection."

All service calls made by the Cooperative pertaining to the member's premises or equipment shall be charged for at the rate of time and material.

### METER TEST

The Cooperative will, at its own expense, make periodical tests and inspections of its meters in order to maintain a high standard of accuracy and to conform with the regulations of the Kentucky Public Service Commission. The Cooperative will make additional tests of the meters at the request of the member provided a fee of twenty-five dollars (\$25.00) is paid in advance. In case the test made at the member's request shows that the meter is accurate within two percent (2%) slow or fast, no adjustment will be made to the member's bill and the fee paid will be forfeited to cover cost of testing. In case the test shows the meter to be in excess of two percent (2%) fast or slow, an adjustment shall be made in the member's bill in accordance with the rules and regulations of the Kentucky Public Service Commission and the cost of testing will be borne by the Cooperative and the fifteen dollar fee paid by the member will be refunded.

# RESALE SERVICE

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All purchased electric service used on the premises of the member shall be supplied exclusively by the Cooperative, and the member shall not, directly or indirectly, sell, sublet, or otherwise dispose of the electric service or any part thereof.

# BILLING ADJUSTED TO STANDARD PERIODS

In the case of the first billing of a new account and the final billing of an account where the period covered by the billing is a fraction of a month, the demand charge, and/or the energy used will be billing period, on the applicable rate schedule. OF KENTUCKY EFFECTIVE

# DISCONTINUANCE OF SERVICE BY THE COOPERATIVE

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In accordance with 807 KAR 5:006, Section 14, the Cooperative shall discontinue service to a member when dangerous conditions exist UNBULANT TO 807 KAR 5:011.

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premises. The Cooperative may discontinue service to a member; for theft, for noncompliance with its rules and regulations, when reasonable access to premises is not provided, when member is indebted to the Cooperative, and if applicant does not comply with state, municipal or other codes.

### INTERRUPTION OF SERVICE

The Cooperative will use reasonable diligence to provide a regular and uninterrupted supply of current, but in case the supply of current should be interrupted or disturbed for any cause, the Cooperative shall not be liable for damage resulting therefrom.

#### RETURNED CHECKS

If the Cooperative receives a returned check that has been issued by any of its members in payment for services, there will be a \$14.00 service charge added. A returned check is not considered payment of a bill; thus, computation of time for disconnection under Cooperative rules is not affected.

#### **DISTRIBUTION LINE EXTENSIONS**

C2/17/11

An extension of 1,000 feet or less shall be made to existing distribution line without charge for a prospective member. extension of distribution line to serve an applicant or group of applicants amounts to be more than 1,000 feet per member, the applicant or applicants may be required to deposit the total cost of the excessive footage over 1,000 feet per member. The cost will be based on the average estimated cost per foot of the total extension. Each residence receiving service under such extension will be reimbursed under the following plan: Each year for a period of not less than ten (10) years, the Cooperative shall refund to the member or members who paid for the excessive footage, the cost of 1,000 feet of the extension in place for each additional residence connected during the year whose service line is directly connected to the extension installed and not to extensions of laterals therefrom, but in no case shall the total amount refunded exceed the amount paid the Cooperative. After the end of the refund period, no refunds will be required to be made. An applicant desiring an extension to a proposed real estate subdivision may be required to pay the entire cost of the extension. Each year for a period of not less than ten (10) years, the public to the public term of shall refund to the applicant who paid for the extension, a sum equiv MENTICKY to the cost of 1,000 feet of the extension installed for each addition. residence connected during the year, but in no case shall the total amount refunded exceed the amount paid to the Cooperative. After the end of the 1993

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#### MONITORING USAGE

The following procedure has been established by the Cooperative for monitoring usage so as to detect any unusual deviations in individual member usage and the reasons for such deviation:

- 1. The computerized billing system is programmed to automatically alert the Cooperative to any monthly meter readings which would cause KWH usage to be significantly higher or lower than usual. The criteria employed in the computer program to determine "high" usage is if the current month's KWH is 200% higher than the prior month's KWH usage. The "low" usage computer program criteria is when the current month's KWH usage is 50% less than the prior month's usage. Based on these criteria, a computer exception report is produced daily that identifies member's accounts which have significantly higher or lower KWH usage than in the previous month.
- 2. The daily high/low exception report is reviewed by Cooperative billing personnel, wherein they consider the type of other unique circumstances in trying to determine cause. If the cause for deviation cannot be determined from analysis of member's billing records, the Cooperative will contact the member by phone or in writing for additional information.
- 3. Where the deviation is not otherwise explained, the Cooperative will test the member's meter to determine proper registration as prescribed by regulations of Kentucky Public Service Commission. The Cooperative will notify the member of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5). The Cooperative will use the same process to investigate usage deviations brought to its attention as a result of its ongoing meter reading programs or by member inquiry.

# SCHEDULED BILLING, METER READINGS AND NOTICE DATES

An approximate schedule of the Cooperative's meter reading, billing, payment due, and delinquent and cutoff notice dates is as follows:

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